

# Network Management & Monitoring

## Introduction to SNMP



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### Overview

- What is SNMP?
- OIDs
- MIBs
- Polling and querying
- Traps
- SNMPv3 (Optional)

### SNMP – Simple Network Management Protocol

- Industry standard, hundreds of tools exist to exploit it
- Present on any decent network equipment

### Query – response based: **GET / SET**

GET is mostly used for monitoring

### Tree hierarchy

– Query for "Object Identifiers" (OIDs)

### Concept of MIBs (Management Information Base)

Standard and vendor-specific (Enterprise)

UDP protocol, port 161

Different versions

- -V1 (1988) RFC1155, RFC1156, RFC1157
  - Original specification
- -v2 RFC1901 ... RFC1908 + RFC2578
  - Extends v1, new data types, better retrieval methods (GETBULK)
  - Used is version v2c (without security model)
- -v3 RFC3411 ... RFC3418 (w/security)

Typically we use SNMPv2 (v2c)

### Terminology:

- Manager (the monitoring "client")
- –Agent (running on the equipment/server)

### Typical queries

- Bytes In/Out on an interface, errors
- CPU load
- Uptime
- Temperature or other vendor specific OIDs

### For hosts (servers or workstations)

- Disk space
- Installed software
- Running processes

— ...

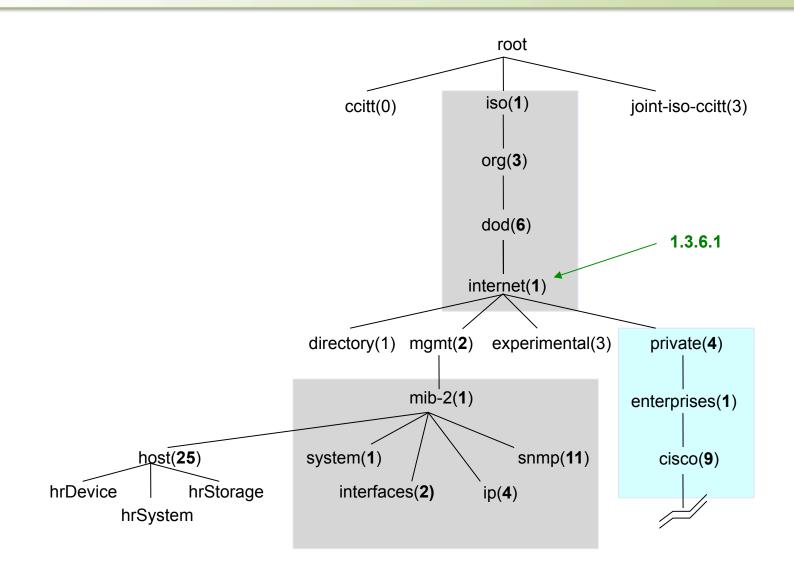
Windows and UNIX have SNMP agents

### How does it work?

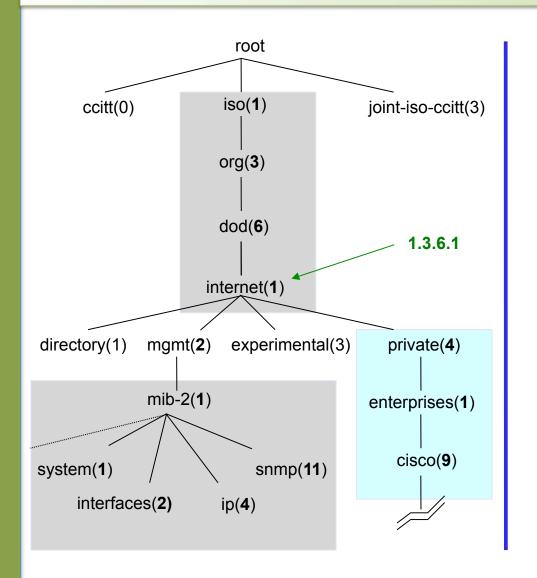
### **Basic commands**

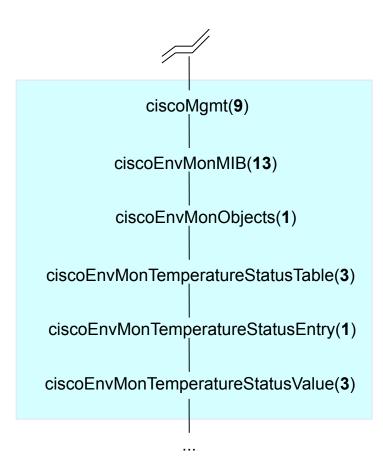
- GET (manager -> agent)
  - Query for a value
- GET-NEXT (manager -> agent)
  - Get next value (list of values for a table)
- GET-RESPONSE (agent -> manager)
  - Response to GET/SET, or error
- -SET (manager -> agent)
  - Set a value, or perform action
- -TRAP (agent -> manager)
  - Spontaneous notification from equipment (line down, temperature above threshold, ...)

### The MIB Tree



### The MIB Tree





### If Email Adresses were OIDs

### user@nsrc.org

would have been something like:

user@nsrc.enterprises.private.internet.dod.org.iso

user@99999.1.4.1.6.3.1

except that we write the top-most part at the left:

1.3.6.1.4.1.99999.117.115.101.114

An OID is just a unique key (within one managed device) for one piece of information

Ensures vendors don't have conflicting OIDs

### The Internet MIB

- directory(1)
- mgmt(2)
- experimental(3)
- private(4)
- security(5)
- snmpV2(6)

- OSI directory
- RFC standard objects
- Internet experiments
- Vendor-specific
- Security
- SNMP internal

### **OIDs and MIBs**

- Navigate tree downwards
- OIDs separated by '.'

```
-1.3.6.1.4.1.9. ...
```

OID corresponds to a label

```
-.1.3.6.1.2.1.1.5 => sysName
```

The complete path:

```
- .iso.org.dod.internet.mgmt.mib-2.system.sysName
```

- How do we convert from OIDs to Labels (and vice versa?)
  - -Use of MIBs files!

### **MIBs**

- MIBs are files defining the objects that can be queried, including:
  - Object name
  - Object description
  - Data type (integer, text, list)
- MIBS are structured text, using ASN.1
- Standard MIBs include:
  - -MIB-II (RFC1213) a group of sub-MIBs
  - -HOST-RESOURCES-MIB (RFC2790)

### MIBs - 2

MIBs also make it possible to interpret a returned value from an agent

- For example, the status for a fan could be 1,2,3,4,5,6 - what does it mean?

### **MIBs - SAMPLE**

#### sysUpTime OBJECT-TYPE

This defines the object called sysupTime.

#### SYNTAX TimeTicks

This object is of the type TimeTicks. Object types are specified in the SMI we mentioned a moment ago.

#### ACCESS read-only

This object can only be read via SNMP (i.e., get-request); it cannot be changed (i.e., set-request).

#### STATUS mandatory

This object must be implemented in any SNMP agent.

#### DESCRIPTION

A description of the object

#### ::= { system 3 }

The sysuptime object is the third branch off of the system object group tree.

### **MIBs - SAMPLE**

CiscoEnvMonState ::= TEXTUAL-CONVENTION

STATUS current DESCRIPTION

"Represents the state of a device being monitored.

Valid values are:

normal(1): the environment is good, such as low

temperature.

warning(2): the environment is bad, such as temperature

above normal operation range but not too

high.

critical(3): the environment is very bad, such as

temperature much higher than normal

operation limit.

shutdown(4): the environment is the worst, the system

should be shutdown immediately.

notPresent(5): the environmental monitor is not present,

such as temperature sensors do not exist.

notFunctioning(6): the environmental monitor does not

function properly, such as a temperature sensor generates a abnormal data like

1000 C.

# **Querying SNMP agent**

### Some typical commands for querying:

- -snmpget
- -snmpwalk
- -snmpstatus
- -snmptable

### Syntax:

```
snmpXXX -c community -v1 host [oid]
snmpXXX -c community -v2c host [oid]
```

# **Querying SNMP agent**

### Let's take an example

- -snmpstatus -c NetManage -v2c 10.10.0.254
- -snmpget -c NetManage -v2c 10.10.0.254 .iso.org.dod.internet.m gmt.mib-2.interfaces.ifNumber.0
- -snmpwalk -c NetManage -v2c 10.10.0.254 ifDescr

# **Querying SNMP agent**

### Community:

- A "security" string (password) to define whether the querying manager will have RO (read only) or RW (read write) access
- This is the simplest form of authentication in SNMP

### OID

- A value, for example, .1.3.6.1.2.1.1.5.0, or it's name equivalent
- .iso.org.dod.internet.mgmt.mib-2.system.sysName.0

# Let's ask for the system's name (using the OID above)

– Why the .0? What do you notice?

## Coming up in our exercises...

- Using snmpwalk, snmpget
- Configuring SNMPD
- Loading MIBs
- Configuring SNMPv3 (optional)

### References

- Essential SNMP (O'Reilly Books) Douglas Mauro, Kevin Schmi
- Basic SNMP at Cisco
   http://www.cisco.com/warp/public/535/3.html
   http://www.cisco.com/univercd/cc/td/doc/cisintwk/ito\_doc/snmp.htm
- Wikipedia: http://en.wikipedia.org/wiki/Simple\_Network\_Management\_Protocol
- IP Monitor MIB Browser http://support.ipmonitor.com/mibs\_byoidtree.aspx
   Cisco MIB browser: http://tools.cisco.com/Support/SNMP/do/BrowseOID.do
- Open Source Java MIB Browser http://www.kill-9.org/mbrowse http://www.dwipal.com/mibbrowser.htm (Java)
- SNMP Link collection of SNMP resources http://www.snmplink.org/
- Net-SNMP Open Source SNMP tools http://net-snmp.sourceforge.net/
- Integration with Nagios http://www.cisl.ucar.edu/nets/tools/nagios/SNMPtraps.html

# **Optional Materials**

# **SNMP Version 3**

# **SNMP and Security**

- SNMP versions 1 and 2c are insecure
- SNMP version 3 created to fix this

- Components
  - Dispatcher
  - Message processing subsystem
  - Security subsystem
  - Access control subsystem

# SNMP version 3 (SNMPv3)

The most common module is based in user, or a "User-based Security Model"

- Authenticity and integrity: Keys are used for users and messages have digital signatures generated with a hash function (MD5 or SHA)
- Privacy: Messages can be encrypted with secret-key (private) algorithms (DES)
- Temporary validity: Utilizes a synchronized clock with a 150 second window with sequence checking.

# **Security Levels**

### **noAuthPriv**

No authentication, no privacy

### authNoPriv

Authentication with no privacy

### authPriv

Authentication with privacy

# Cisco SNMPv3 configuration

snmp-server view vista-ro internet included snmp-server group ReadGroup v3 auth read vista-ro snmp-server user admin ReadGroup v3 auth md5 xk122r56

Or alternatively:

snmp-server user admin ReadGroup v3 auth md5 xk122r56 priv des56 D4sd#rr56

# **Net-SNMP SNMPv3 configuration**

```
# apt-get install snmp snmpd
# net-snmp-config --create-snmpv3-user -a "xk122r56" admin
/usr/sbin/snmpd
# snmpwalk -v3 -u admin -l authNoPriv -a MD5 -A "xk122r56" 127.0.0.1
```